

# ASE *Fact Sheet*

## ***ASE Introduction to Automobile Service (IAS) E-Learning Program***

**Objective:** To provide introductory knowledge of basic service tasks for entry-level service personnel.

**Scope of Program:** The ASE IAS Program consists of five modules:

- Preparation and Documentation
- Fluids, Filters, Belts and Hoses Inspection and Service
- Suspension, Tire, and Brake Inspection and Service
- Body, Battery, Charging and Electrical Systems Inspection and Service
- Forty-question quiz

**Format:** ASE delivers its IAS program exclusively online, consisting of text with accompanying visuals, task interactions and knowledge-check questions. A separate quiz module assesses the content of the four training modules. An integrated Glossary and Safety Zone promote knowledge of basic automotive terms and safety. A bookmark feature allows users to exit and then resume where they left off when returning to the program.

**Program Development:** The program's task list was developed and reviewed by industry subject matter experts and ASE's technical specialists developed the content.

**Availability and Fees:** The ASE IAS E-Learning Program is offered exclusively online. The \$39.99 cost includes all four of the training modules, plus the quiz. Quantities of 10 or more can be purchased for \$25.99. (A retake version of the program is available for \$20.) To purchase or obtain more information, visit ASE Campus website at [www.asecampus.com](http://www.asecampus.com).

**Requirements:** This is an entry-level program, not a technician certification. It is appropriate for entry-level employees with a fundamental interest in an automobile service career.

**Recognition:** Those who pass the 40-question quiz may print a customized certificate that reflects successful completion of the ASE Introduction to Automobile Service Program.

**About ASE:** The National Institute for Automotive Service Excellence (ASE) was founded in 1972 as a non-profit, independent entity dedicated to improving the quality of automotive service and repair through the voluntary testing and certification of technicians. More than 300,000 service professionals hold current ASE certifications. ASE also offers other programs of interest and value to automotive professionals.